

IMPLEMENTATION OF DISEASE FOCUSED CONSULTATIONS IN THE OUTPATIENT SETTING (B2), Tu Tran. Kaiser Permanente Medical Care Program, San Jose, CA (Tu.C.Tran@kp.org) IRB approval pending.

The number of patients taking advantage of disease management classes available through the health education department is far less than the number of patients diagnosed with chronic conditions at Kaiser Permanente San Jose (KPSJ). Since the majority of these patients are managed as outpatients and must receive a consultation prior to receiving a new prescription, pharmacists are in a prime position to provide disease management information to a large number of patients. The goal for this project was to assess the impact of pairing disease information with a prescription consultation. A disease focused consultation guideline developed for hyperlipidemia, diabetes, and hypertension was implemented between February 2009 and March 2009 at KPSJ. Patients picking up new medications for any of these conditions received the intervention. Survey responses from patients receiving the intervention were compared to the responses received from patients who have attended a health education class and to patients that have received a standard consultation, but who have not attended a disease management class. The results will be discussed.